

INTEGRATED QUALITY AND ENVIRONMENT POLICY

The main objective of Gulf Pharmaceutical Industries (Julphar) is to provide our customers with products and services satisfying the highest standards of Quality, Safety and Efficacy, which fulfils the needs & expectations of interested parties, thus assuring them of complete satisfaction at a reasonable cost.

Our Quality and Environmental Policy applies to every function we do from designing development to manufacturing, testing, release & shipping of various dosage forms of finished pharmaceutical products, API, medical device products and commitment to continuous improvement and prevention of pollution is appropriate to the nature, scale and environmental impacts of its activities, products, or services.

We believe that this approach is essential for the company in the long term. Moreover, with the support of trained and motivated personnel, this objective enables us to continue making progress.

The JULPHAR Management believes in the effectiveness of a Quality & Environment Management System based on complying with ISO 9001, ISO 14001, ISO13485 standards, environmental legislations, applicable federal laws, and applicable Current Good Manufacturing Practices (cGMP) requirements, and applicable medical device regulation provisions are our principle of continual progress through defect prevention and improvement. This system is managed by our Quality Department whose role is to implement and maintain a structure and control its evolution in order to:

Adapt our organization to satisfy existing standards-and modify whenever necessary.

Write the necessary procedures and manuals, and then keep them up to date.

Perform personnel qualification and maintain updated with time.

Ensure that personnel are qualified and provide further training according to our plan.

Correct omissions by corrective and preventive actions and monitor their effectiveness.

Our quality system depends on the following basic concepts:

Write what is done Do what is written

Measure any variations Implement corrective actions

Follow up corrective actions and more generally the efficiency of the quality system.

This "Quality and Environment" path to which we have all been firmly committed for many years, will lead us to maintain the ISO 9001, 14001, 13485 certification and compliance to ISO standard, environmental legislations, cGMP and applicable medical device regulation requirements. Our quality objectives are S.M.A.R.T (specific, measurable, achievable, realistic, and time based). It involves teamwork and is a challenge that we accept together. Our future depends on it. Our priority is to implement Julphar vision 2030, which will strengthen our people, portfolio, organization, system, and processes.

Julphar Committed to continual improvement of the Quality Management system and Environmental Management System by setting quality & Environmental objective and targets (Key Performance Indicator & Quality Council) and these will be assessed and reviewed periodically for achieving target of continuous progress, and effectiveness of quality & environmental management system.

Julphar always remember to keep balance between the "QUALITY, SAFETY, COST and DELIVERY" aspects in all our business activities.

Georges Ibrahim

Chief Quality Officer

Gulf Pharmaceutical Industries

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